RE/MAX Commercial Brokers, Inc.

Needs Analysis For Users (Tenant or Buyer)

OVERVIEW OF BUSINESS:

What does the company do? Mission/Vision? Who are its customers?

SPACE REQUIREMENTS:

- How much space is needed?
- How will it be used?
- How many offices and of what sizes are needed based on various levels of management?
- Industrial: Power/Clear heights/Depths
- Any corporate standards?
- Any growth considerations or consolidations plans?
- Any special needs to consider?
- Technology/Power Needs: Fiber/Generator/Green Issues

LOCATION NEEDS:

- What part of town?
- Access Issues (freeways, water, rail)
- Employee access (scatter map?)
- Image concerns?
- Incentives
- Retail: Demographics, Traffic Counts
- Zoning

TIMING:

- Time Horizon: Financial Analysis & Reality (5-20 yr. range)
- Commencement Date vs. Rent Start Date
- Purchase Timing or Lease Commencement Date (allowing x-days to move in)
- Construction Timing
- Lease Expiration
- Deal Approval Process: Internal, Financial, & Legal
- Lender Approval Process/Appraisal
- Moving of: I.T./data/phones & physical move time needed

PARKING:

- Code Requirements
- Company Requirements; Covered?
- Visitor Needs
- Trucks/Vans Secured/Fenced?

FINANCIAL:

- Budget
 - Up Front Costs
 - o Annual Expenses
- Lenders/Creditors
- Discount Rate

MISCELLANEOUS:

- Competition Issues: Avoid v. Clustering & Exclusivity
- Employee/Recruiting Concerns
- Special Event Needs/Large Events/Parties
- Disability/Accessibility

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Tenant Rep Test

	HOW WELL VERSED ARE YOU ON THE FOLLOWING ISSUES?		
1.	EXPENSES: Who Pays Operating vs. Capital Expenses Base Year Operating Stop C.A.M. Charges Tax Stop	12. 13.	DEFAULT: What Penalties & Process HOLDOVER:
		14.	100% - 200%, What's Fair RULES & REGULATIONS:
	Pass-throughs		What & Exhibits
2.	RATES: Gross, Full Service, Semi-Gross, Net or Triple Net Stepped or Flat CPI Increases (U, W, or Local) Inclusive of "Pass-Throughs"	15.	HAZARDOUS MATERIALS: Indemnification Encapsulated Phase I, II, III U.S.T.'s
	Base Rent Any Free Rent	16.	A.D.A.: Who's Responsible to Comply
3.	COMMON AREA FACTORS: What Percentage, What's Market How Determined	17.	PARKING: Ratio (#/Sq. Ft.) Reserved/Rates # Required by Zoning
4.	TAXES: Assessment Year Millages How Calculated Last Increases	18.	SIGNAGE: Marquis/Pylon Building Identification Allowed by Law
5.	Deductible Components Pro-rata Share RENEWAL OPTIONS:	19.	PROPOSAL/LOI: Initial Proposals vs. R.F.P. LOI's: Binding v. Non-Binding
	How Many How Long What Rates, Define "Market"	20.	USE/EXCLUSIVITY: How to define and/or limit
6.	CANCELLATION OPTIONS: Penalties Amortized Components	21.	JANITORIAL: Days Per Week
7.	SUBLEASE/ASSIGNMENT:	22.	AMENITIES: Details
	What Terms Who Can't Space Be Subleased To Reasonable Approval	23.	FIBER (LAN): Telecommunications Access Time Needed to Install
8.	INSURANCE: Who Covers What Casualty Limits & Timing	24.	LIVE/DEAD LOADS: Lbs./Sq. Ft.
9.	Deductibles & Who Pays BUILD OUT: Allowance vs. Turnkey Space Plan & Pricing	25.	EMERGENCY SYSTEMS: Fire Doors Dampers Smoke Detectors
10.	Bid Process	26.	SECURITY: How Is It Handled
-	Bi-lateral	27.	LIGHTING: Candle Watts/Sq. Ft.
11.	WAIVER OF SUBROGATION: Insurance - Who's Responsible	28.	POWER: Watts/Sq. Ft.